



Employer Email communication to supervisors and employees about AMC/Concentra Telemed

Dear _____,

I'm pleased to announce that **employees of _____ are now able to access telemedicine for the treatment of work injuries.** Telemedicine enables a clinician to treat a patient at remote location through the use of technology. It's an easy way for our employees to get the care they need while minimizing the time away from their work site.

Employees should still follow our existing procedures following a work injury by immediately reporting it to their Supervisor. For emergencies, the employee should call 911 for immediate treatment. All other injuries, can log into ConcentraTelemed.com via computer or through the Concentra TM app for smartphones and tablets. A care coordinator will determine if the work injury is appropriate for telemedicine or will refer the employee to the clinic designated by the employer. If the employee is eligible for telemedicine the employee must be willing to participate in telemedicine.

Concentra, the nation's leading provider of occupational health services, will be providing our telemedicine care. The Concentra Telemed platform lets workers talk with a clinician on their smartphones, tablet or computers. Employees will be able to access Concentra Telemed via the Concentra Telemed app (available on the app store, for Android and iPhone) on their mobile device or via ConcentraTelemed.com from a computer.

I've attached additional information which describes Concentra Telemed, including a program description, access information, and FAQs.

Click here to see a video about the telemedicine experience: <https://youtu.be/VDOX64dsw8Q>

Please inform your staff of this new, exciting option. Let me know if you have any questions.

Regards,